

## TEXT VERIFICATION TOOL - USER STATEMENTS

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The below mentioned statements are unedited and reflect the opinion of our customers regarding the Text Verification Tool.

In the interest of authenticity, the German texts are presented as written; a translation is provided for your convenience.

The Client Survey tool started in Q4 2010 and was completed Q1 2011.

- Very useful for pharma artwork checks
- very good tool to add to our proofing process
- TVT is an extremely good and useful tool to have in any company. It provides an extra barrier in the prevention of errors.
- Ein sehr sinnvolles, hilfreiches Tool (*a very sensible, helpful tool*)
- TVT Tool can help to better identify typo mistakes, missed words, sentences... but cannot replace a face to face revision since it does not identify mistakes on the original document.
- Einige in unserer Firma, u.a. auch ich, betrachten es als Delikt der schweren Körperverletzung, dass wir das TVT nicht schon 5 Jahre eher eingesetzt haben !!!!! (*Some people in our company, including myself, consider it grievous bodily harm, that we did not introduce the TVT five years earlier!!!!*)
- Now that I understand the software's strengths, I can use it more effectively.
- Tolles Werkzeug, das die Arbeit erheblich vereinfacht und beschleunigt. (*a great tool, that significantly simplifies and speeds up work*)
- I love TVT! It's a big help for me
- Ein sehr hilfreiches Programm. Möchte ich nicht mehr missen. (*A very helpful program that I would not want to do without*)
- I really enjoy using TVT.
- Sehr übersichtlich, gut in der Bedienung und Handhabung. (*very clearly structured, easy to operate and handle*)
- A great tool. It minimizes errors in our industry.
- It is user friend and accurate.
- sehr hilfreich, da wir komplexe Texte schnell vergleichen können (*very helpful, because we are able to quickly compare more complicated texts*)

- Bin sehr zufrieden, obwohl es recht viele Abweichungen gibt, die leider vom Setzer her kommen. Mit den Tabellen habe ich immer noch etwas Mühe. (*very satisfied, although there are really a lot of deviations that unfortunately are coming from the type setter*)
- Best software ever for comparing documents. TVT is user-friendly and saves on lots of time checking for differences.
- Very useful
- superpraktisch, eine grosse Erleichterung, minimiert Fehler enorm (*extremely practical, a great relief, minimizes mistakes enormously*)
- Durch das Programm kann ich viel Zeit sparen und auch das übersehen von Fehlern wird minimiert. (*With this program I can save a lot of time; and the chance of overlooking mistakes is minimized.*)
- It's one of the best software tools I've ever used in my professional life. Absolutely self-explanatory!
- Solid and fast to use
- it is very helpful for my daily work and saves much of time for me.
- good and simple tool to meet the purpose.
- It's very useful tool for everyone who deal with documents with text.
- sanofi aventis and sanofi pasteur really rely on this tool to aid in document comparison
- Excellent Tool
- Very useful and easy to use
- Great software. User Interface is sometimes a little overwhelming with all of the different options.
- Really need a business process driven quick reference guide to effectively use the software if not experienced or do not use it often.
- gut und praxisorientiert (*good and oriented to practice*)
- Super Erfindung. Hohe Zeiterspanis. (*Super invention. Great time savings.*)
- Erfüllt die Voraussetzung, unerlässlich beim Textvergleich und stabil. (*fulfills the requirement, irreplaceable for text comparison and stable*)
- einfach und übersichtlich (*simple and clear*)
- TVT is a useful tool that helped a lot in speeding the process of artwork creation. Thanks to TVT deviations are eliminated before sending artwork for approval to other department.
- vereinfacht das Lesen von Dokumenten ungemein, enorme Zeitersparnis durch TVT (*greatly simplifies the reading of documents, enomous time savings throught TVT*)

- great simple product, however inconsistency in the usability of style check vs. content check
- Eine unschätzbare Arbeitserleichterung (*an invaluable work relief*)
- Ohne kann ich kaum einen Tag auf der Arbeit "überleben"! ;-)) (*Without it I can hardly „survive“ the day!;-))*)
- Die Tabellen zu lesen stellen noch immer ein Problem dar. (*Reading tables is still a problem*)
- Sehr einfach zu verstehen, einfache und schnelle Anwendung (*Very easy to understand, simple and quick application*)
- I like the tool very much. However, I would like to see additional features. Although the documents can be detached electronically they are restricted to one monitor. Since I have 2 monitors it would be useful to allow the documents to be moved more generally across my screens.
- TVT is easy to use and is a great help to us checking accuracy of pdf documents to the original word.
- It is very helpful in my work proofreading package inserts for the labeling.
- Text Verification Tool software should be fit for all versions of Adobe Acrobat (the old ones and the new ones)
- it's good and very useful to me
- We have an in-depth knowledge of all text comparison tools available in the market place. We have intensively tested and evaluated all of them. We came to the conclusion that the Text Verification Tool from Schlafender Hase is the best – by far the best!
- It is a really interesting tool. The interface and page handling could be in some case frustrating but the time gained and the quality of the result is always impressive. I have to say that I need to train myself on the tool more deeply.
- Eine prima Erfindung! (*A wonderful invention!*)
- Das TVT findet alles was es finden soll. Es ist eine große und zuverlässige Erleichterung im Arbeitsalltag (*TVT finds everything it is supposed to find. It is a great and reliable relief in every day work.*)
- Sehr gutes System!!! (*Very good system!!!*)
- Very useful tool for text comparisons but cloning can sometimes lead to confusion
- Overall very satisfied. However, I use two monitors and would like the ability to place each document on a different monitor for better viewing
- We utilize TVT on a daily basis in comparing approved clinical label text against the clinical label proof. TVT does an excellent job in identifying errors and validating accuracy of the proof.
- Wir arbeiten seit Ende 2006 mit dem TVT. Davor haben wir die Texte mit dem Textvergleichssystem von IRIS verglichen. Allein schon die Schnelligkeit des TVT wäre ein Argument für die Umstellung gewesen!! Ich würde mich über eine Kurzfassung der Bedienungsanleitung in Deutsch sehr freuen! (*We have been*

*working with TVT since the end of 2006. Before that we used the comparison system from IRIS. The speed of TVT would have been reason enough to switch. I would be grateful if there could be a user manual in German.)*

- The training was good and very useful, especially as we could give examples of what we would like to TVT.
- Das Schulungskonzept ist perfekt auf das Programm abgestimmt und toll ist auch die Arbeit mit eigenen Dateien dabei! *(The training program is perfectly geared to the tool, and you can work with your own files!)*
- Die Schulung war äußerst strukturiert und auf uns zugeschnitten => aus unserer Sicht besteht kein Verbesserungsbedarf. *(The training was well structured and focused on our needs => from our point of view there is no need to change anything...)*
- In our company, TVT is validated for 11 languages, so for these languages, we don't have to do a full manual proofreading any more.
- It has added a good bit of quality control without lengthening turnaround times
- Definitely has improved our workflow.
- Wir nutzen TVT seit mehr als 5 Jahren täglich. *(We have been using TVT daily for more than 5 years.)*
- Pro Gebrauchsinformation ca. eine Zeitersparnis von durchschnittlich 1 Stunde. *(A time savings of about one hour for per piece of user information.)*
- very useful tool for proofreading
- Spart Zeit und erspart einem das häufige manuelle Gegenlesen von Texten nach erfolgten Änderungen. *(Saves time and avoids the frequent manual reading of corrections by hand.)*
- Packmittelkontrollen sind sehr viel einfacher *(Checking package inserts is much simpler.)*
- It has made our workflow faster in checking i.e. packaging material texts.
- saves off lots of time.
- It takes less time to compare documents. The reports serve as a proof to reviewers that documents have been compared. A lot of mistakes, inconsistency are avoided using TVT.
- in unserem Hause hat es für grosse Erleichterung gesorgt - bei unseren Graphikagenturen/Druckereien allerdings bedeutet es einen Mehraufwand *(It brought a great relief for our company. For the external layouters and printers it meant more work.)*
- The software works very well and is quick to point out differences.
- Das TVT ist ein fester Bestandteil unseres Controllings geworden und trägt erheblich zur Risikominimierung bei. Unser Ziel - die Null-Fehler-Produktion - ist ohne TVT nicht denkbar. *(The TVT has become an integral part of our quality checks and has significantly reduced risks. Our goal – zero production mistakes – would be unthinkable without TVT.)*

- Arbeitserleichterung, da Fehler schnell identifiziert werden. (*Makes work easier because it quickly identifies mistakes.*)
- Because it's so fast we keep checking texts several times, after each proof, for instance.
- manuals are excellent
- Personally I am very happy with the TVT product and service of SH. I will definitely recommend it to my colleagues and friends.
- ich bin überzeugt, weiß im Moment nicht mal eine Kleinigkeit, die mir fehlen würde (*I'm convinced; at the moment I can't think of anything that it's missing.*)
- Ich habe keine negativen Kommentare, das TVT erleichtert einem erheblich die Arbeit. (*I have no negative comments; TVT makes work a lot easier.*)
- I work in the labeling group and I use TVT software constantly. I am always comparing different versions of labels and noting changes. Now, I cannot work without TVT as it is part of my work procedures.
- Wir vergleichen wöchentlich ca. 70 bis 80 Dateien in über 40 Sprachen. (*Per week we compare approx. 70 to 80 file-pairs in more than 40 languages*)